Frequently Asked Questions - Downloadable Resources

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Axis 360 Downloads

How do I open Blio formatted ebooks?

Printer-friendly version

Click here to download Blio ereader software for your computer or mobile device.

When checking out a Blio formatted ebook in Axis 360, you will be prompted to log into or create a Blio account. Use the same login to setup your Blio software.

Freegal Music Downloads

Which devices can I play the music on that I download from Freegal Music Downloads?

Printer-friendly version

The downloads on this site are all in the MP3 format with no DRM. This service will work with any MP3 player, including iPod, and can be loaded into iTunes. It works on both PCs and Macs.

How many songs can I download from Freegal Music Downloads?

Printer-friendly version

- Library users have a weekly download limit of 5 songs. You will be able to keep track of your downloads in the upper right corner of the site. Every song has a sample clip you can listen to before you download.

How can I access Freegal music downloads?

Printer-friendly version

You can log into Freegal Music Downloads using you library card number and your password. Freegal requires you to have a Prince George's County Memorial Library System card. We allow customers to register their barcodes from other County systems if they prefer to have just one card, but those cards (barcodes) cannot access this new service. Anyone registered with a library barcode from a different county has the option of getting a PGCMLS card and using that card for PGCMLS services. The terms of our contract for Freegal and the authentication process require the use of a PGCMLS barcode.

Hoopla Digital Downloads

Where can I find answers to technical questions on Hoopla?

Printer-friendly version

Answers to technical questions can be found on Hoopla's help pages.

OneClickDigital Downloads

How can I get some help downloading Audiobooks and Ebooks from OneClickDigital?

Printer-friendly version

OneClickDigital provides detailed help on their website. You can access their help screens at here.

OneClickDigital is requiring me to login but it will not accept my library card and password. What do I do?

Printer-friendly version

Yes OneClickDigital requires you to create a free account on their website. With a **Free** Account, you will be able to access your library's eContent collection from home 24 hours a day, 7 days a week.

Overdrive Downloads

Can you help me to access the Overdrive downloadable materials?

Printer-friendly version

Overdrive provides an excellent Quick Start Guide and detailed information on the different downloadable formats.

How can I find out if my portable device is supported by Overdrive?

Printer-friendly version

Overdrive provides us with detailed information on Supported Devices at their Device Resources Center pages

How can I download an Overdrive Audiobook

Printer-friendly version

We provide downloadable ebooks and audio books purchased from the third party vendors. You can download WMA Audiobooks and MP3 Audiobooks from Overdrive. To find out more information please visit the Overdrive Help pages.

How can I download an eBook from Overdrive?

Printer-friendly version

We provide downloadable ebooks and audio books purchased from the third party vendors. You can download EPUB eBooks and PDF eBooks from Overdrive. To find out more information please visit the Overdrive Help pages.

Zinio Downloads

What do I need to create a Zinio account?

Printer-friendly version

To create an account in Zinio you will need a PGCMLS library card and an email address.

To download free magazines from the library you will actually be creating two accounts, a RBdigital Gateway account and a

Zinio account. The RBdigital Gateway account allows you to checkout the magazines available for free from the library. The Zinio account is for managing your personal reading list.

Use the same email address for both accounts.

How long can I borrow a downloaded eBook, Audio Book, Magazine, Music Album/Song, or Video?

Printer-friendly version

We provide downloadable content through third party vendors. These are the lending period settings.

Vendor	Lending Period	Lending Period Customization Options
Axis 360	21 days - eBooks	At the time of checkout, you can use a sliding bar to select 7 to 21 days.
Freading	14 days - eBooks	
Freegal	Forever - Music Songs	
Hoopla	72 hours - Videos	
	7 days - Music Albums	
	21 days - Audio Books	
OneClickDigital	10 days - Audio Books & eBooks	At the time of checkout, you can use a drop down menu to select 1 to 10 days.
Overdrive	21 days - Audio Books & eBooks	In your Overdrive account settings, you can set your default lending period to 7, 14, or 21 days.
Zinio	Forever - Magazines	

How many eBooks, Audio Books, Magazines, Music Albums/Songs, or Videos can I borrow at one time?

Printer-friendly version

We provide downloadable content through third party vendors. These are the borrowing limit settings.

Vendor	Borrowing Limit
Axis 360	6 titles at a time
Freading	Spend tokens (10 tokens awarded per week, unused tokens expire after 4 weeks)
Freegal	5 songs per week
Hoopla	12 titles per month
OneClickDigital	6 titles at a time
Overdrive	10 titles at a time
Zinio	Unlimited

How do I download eBooks, Audio Books, Magazines, Music or Videos?

Printer-friendly version

We provide downloadable content through third party vendors. Vendor help files will often include tutorials, information on how to use different features, and answers to technical questions, such as which devices and which browsers are compatible. Clicking on a vendor below will take you to their help files.

eBook Resources:

Axis 360 - Click on Help.

Freading

OneClickDigital

Overdrive

Audio Book Resources:

Hoopla

OneClickDigital

Overdrive

Magazine Resource:

Zinio

Music Resources:

Freegal

Hoopla

Video Resource:

Hoopla

I have a temporary registration, which Online Library resources can I use?

Printer-friendly version

With a temporary registration you can access most Online Library resources.

The following CANNOT be accessed with a temporary registration.

Freegal
One Click Digital
Overdrive
Transparent Language
Treehouse
Zinio

Zinio Magazine Downloads

Printer-friendly version

Zinio Apps

Apps are available for the following devices:

- PC,
- Mac,
- iPhone,
- iPad,
- Android,
- Kindle Fire
- Blackberry Playbook.

Note: *Zinio apps are not available for the Nook Color or Tablet. Barnes and Noble does not allow the Zinio app to be downloaded from their app store. Zinio may be accessible through the Browser depending on the memory of your Nook.*

Zinio Web Browser Requirements

User experience depends on:

- Speed of wireless device
- Processor speed
- Memory space of the device being used Minimum

Requirements:

- 1GB internal memory
- 1GHz processor
- Android Honeycomb OS
- Adobe Flash and ActiveX plug-in
- High Speed 802.11b/g/n wireless - Color screen

Zinio Recommended Devices

According to Zinio, the following devices meet all requirements and offer an optimal experience:

Samsung Galaxy Tablet

- o Android Honeycomb OS
- o 1GB internal memory
- o High speed WiFi

Blackberry Playbook Tablet

- o Blackberry OS
- o 1GHz processor
- o 1GB internal memory
- o High speed WiFi

Le Pan II

- o Android 3.1 Honeycomb OS
- o 1GHz processor
- o 3GB internal memory
- o 802.11b/g/n wireless

LAN Lenovo

- o Android 2.3 OS
- o 1GHz processor
- o 1GB internal memory
- o 802.11b/g/n wireless

LAN HP Touch Pad

- o HP WebOS 3.0
- o 1GHz processor
- o 1GB internal memory
- o 802.11b/g/n wireless

LAN Sony Tablet S

- o Android Honeycomb
- o 1GB internal memory
- o 802.11b/g/n wireless LAN

Source URL: http://www.pgcmls.info/faq/20