Contact Us

Posted Mon, 01/17/2011 - 16:01

Prince George's County Memorial Library System

6532 Adelphi Rd.
Hyattsville, MD 20782
Tel: 301-699-3500
TTY: 301-808-2061

If you are having difficulty logging into your account or need to resolve fines and other account related issues, like renewals or claimed returned items our Customer Service Department **[1]** can help you.

Kathleen Teaze
Director
kathleen.teaze@pgcmls.info
301-699-3500

Please help us address your concerns quickly by selecting the correct form so that your questions are directed to the correct department. Thank you.

Research & Reference Questions

- **Maryland AskUsNow!** [2]
  A 24/7 live online interactive service for the residents and students of the state of Maryland. It uses the expertise of trained librarians to provide answers to questions, research guidance, and help navigating the Internet.
- Ask-a-Librarian E-mail Reference **[3]**
  E-mail the Library with your questions at any time, day or night. We will answer within two business days.
- **Telephone Reference**
  Call a reference librarian at your local branch to get answers to your research/information questions. The library locations page will give you information on hours and contact numbers.

Library Account Problems **[1]**

Having trouble logging into your account or need to resolve fines and other account related issues, like renewals or claimed returned items our Customer Service Department **[1]** can help you.

Database & Downloadable Resources **[4]**

If you are having trouble accessing any of our databases or online resources please contact us **[4]**.

General Questions

- Comments & Suggestions **[5]**
  Your suggestions and comments help us improve our Library.
- Recommend a purchase **[6]**
  Didn't find what you were looking for in the library catalog? Suggest a purchase.

Source URL: http://www.pgcmls.info/contactus

Links:
[1] http://www.pgcmls.info/account_problems
[2] http://www.prge.lib.md.us/cgi-programs/Redirect.pl?RedirectID=askus_srv
[3] http://www.pgcmls.info/emailref
[4] http://www.pgcmls.info/dbs_econtent
[5] http://www.pgcmls.info/comments_suggestions
[6] http://www.pgcmls.info/Suggest_Purchase